



THE ORCHID SCHOOL

# Satisfaction Survey

Academic Year 2020 - 2021

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## STUDENT FEEDBACK

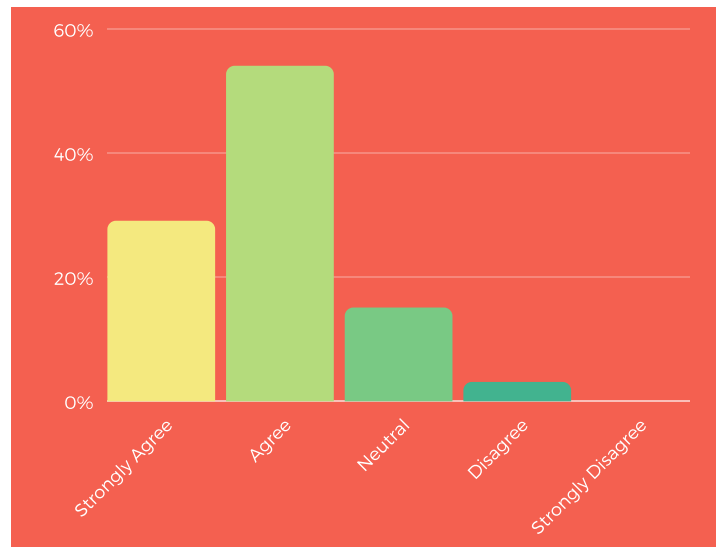
**The student community rated the school based on the following parameters. Students from class 6 to class 12 participated in the survey.**

1. The school gave adequate guidance and support for smooth transition from offline to online learning.
2. The school provided me multiple opportunities over and above the curriculum to make the learning meaningful.
3. I participated actively in all the school programs offered this year in the online form.
4. The school provided ample opportunities for both scholastic and co scholastic learning.
5. The school provided meaningful alternative classes to cater to the physical fitness of the students.
6. The school has reached out to me every time I needed them to manage stressful situations with respect to academic pressure.
7. The school had provided me one on one tutoring when I needed assistance in conceptual understanding.
8. I could confidently approach my teachers to seek guidance and clarification in conceptual understanding without any hesitation.
9. I felt connected with my teachers during online learning.
10. I am confident that I can reach out to my teachers for emotion related needs.
11. I had a sense that I have been learning adequately and I am ready for the next level.
12. I find the number of hours of screen time adequate and appropriate for my age.
13. There was a feedback mechanism for my submissions of my assignments and assessments, which helped me understand that I was learning effectively.
14. My teachers were digitally well equipped.

# Summary of Student Feedback

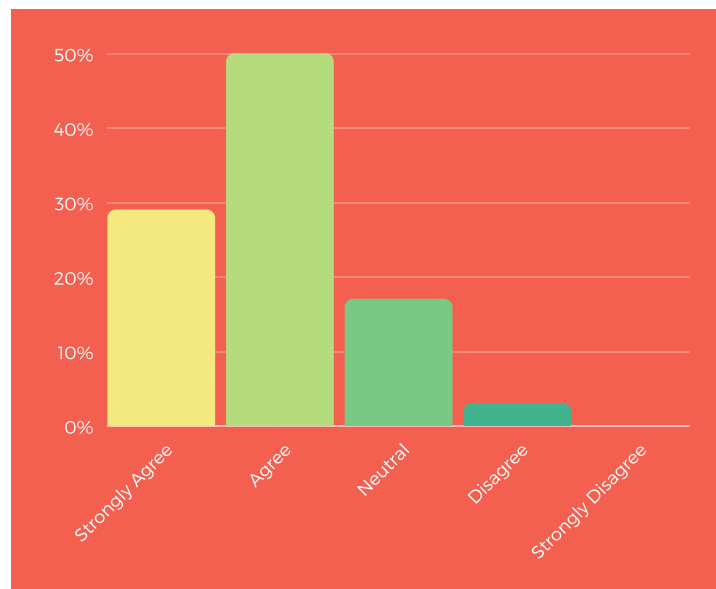
**The school gave adequate guidance and support for smooth transition from offline to online learning**

<b>Strongly Agree</b>	<b>29%</b>
<b>Agree</b>	<b>54%</b>
<b>Neutral</b>	<b>15%</b>
<b>Disagree</b>	<b>3%</b>
<b>Strongly Disagree</b>	<b>0%</b>



**The school provided me multiple opportunities over and above the curriculum to make the learning meaningful**

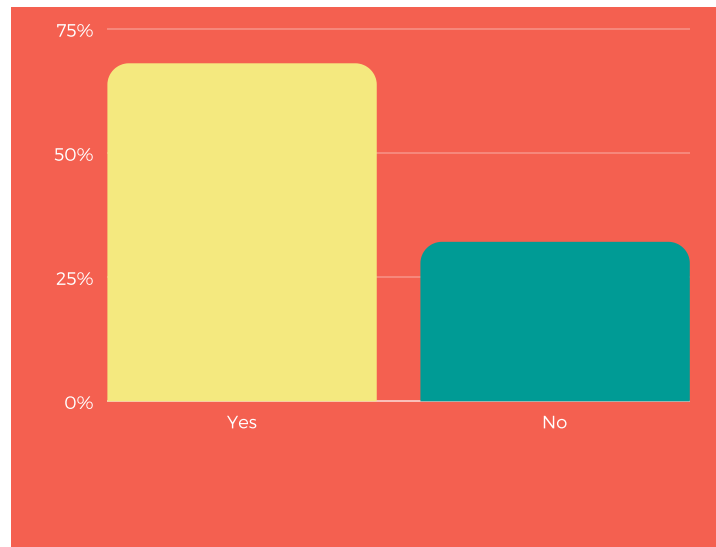
<b>Strongly Agree</b>	<b>29%</b>
<b>Agree</b>	<b>50%</b>
<b>Neutral</b>	<b>17%</b>
<b>Disagree</b>	<b>3%</b>
<b>Strongly Disagree</b>	<b>0%</b>



# Summary of Student Feedback

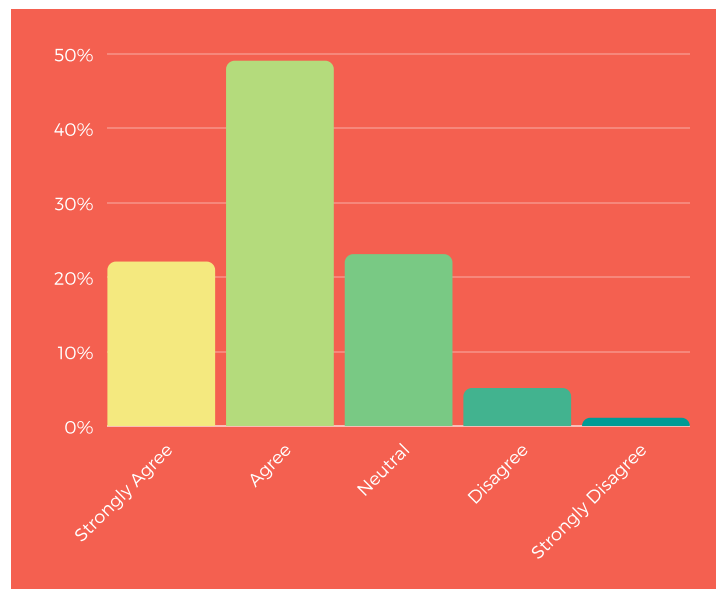
**I participated actively in all the school programs offered this year in the online form**

<b>Yes</b>	<b>68%</b>
<b>No</b>	<b>32%</b>



**The school provided ample opportunities for both scholastic and co scholastic learning**

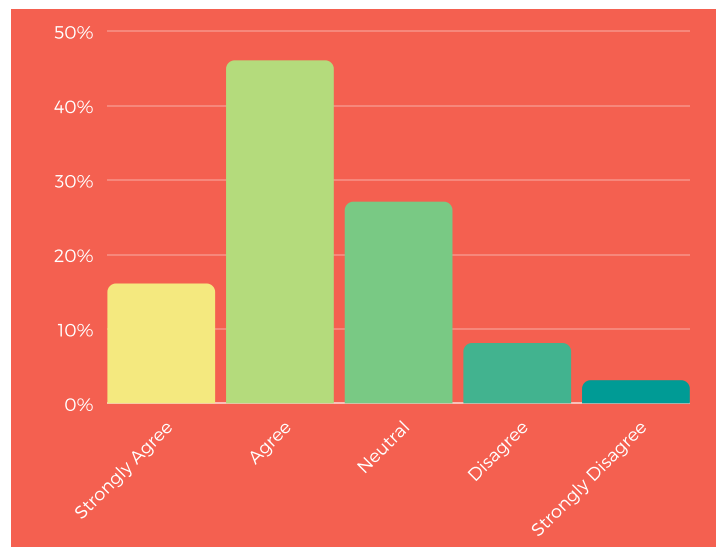
<b>Strongly Agree</b>	<b>22%</b>
<b>Agree</b>	<b>49%</b>
<b>Neutral</b>	<b>23%</b>
<b>Disagree</b>	<b>5%</b>
<b>Strongly Disagree</b>	<b>1%</b>



# Summary of Student Feedback

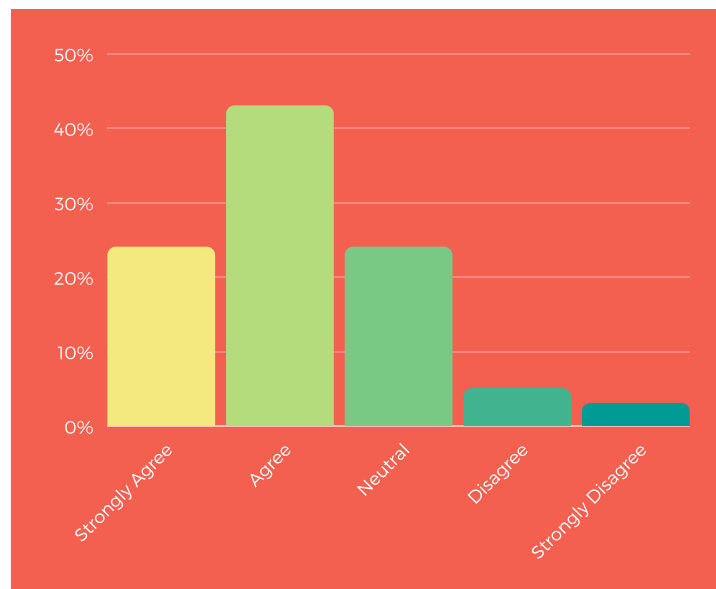
**The school provided meaningful alternative classes to cater to the physical fitness of the students**

<b>Strongly Agree</b>	<b>16%</b>
<b>Agree</b>	<b>46%</b>
<b>Neutral</b>	<b>27%</b>
<b>Disagree</b>	<b>8%</b>
<b>Strongly Disagree</b>	<b>3%</b>



**The school has reached out to me every time I needed them to manage stressful situations with respect to academic pressure**

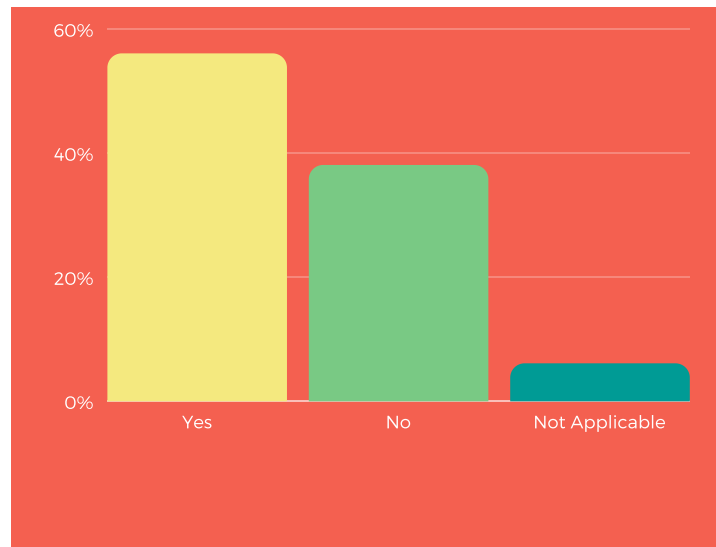
<b>Strongly Agree</b>	<b>24%</b>
<b>Agree</b>	<b>43%</b>
<b>Neutral</b>	<b>24%</b>
<b>Disagree</b>	<b>5%</b>
<b>Strongly Disagree</b>	<b>3%</b>



# Summary of Student Feedback

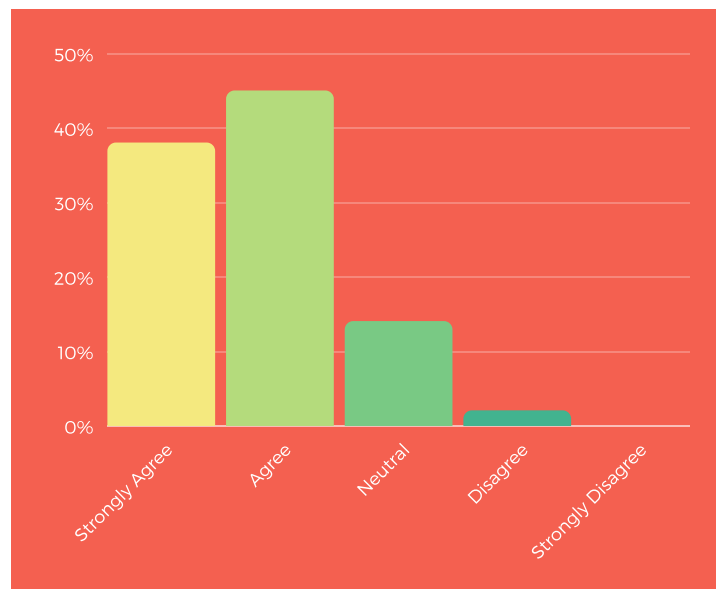
**The school had provided me one on one tutoring when I needed assistance in conceptual understanding**

<b>Yes</b>	<b>56%</b>
<b>No</b>	<b>38%</b>
<b>Not Applicable</b>	<b>6%</b>



**I could confidently approach my teachers to seek guidance and clarification in conceptual understanding without any hesitation**

<b>Strongly Agree</b>	<b>38%</b>
<b>Agree</b>	<b>45%</b>
<b>Neutral</b>	<b>14%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>0%</b>

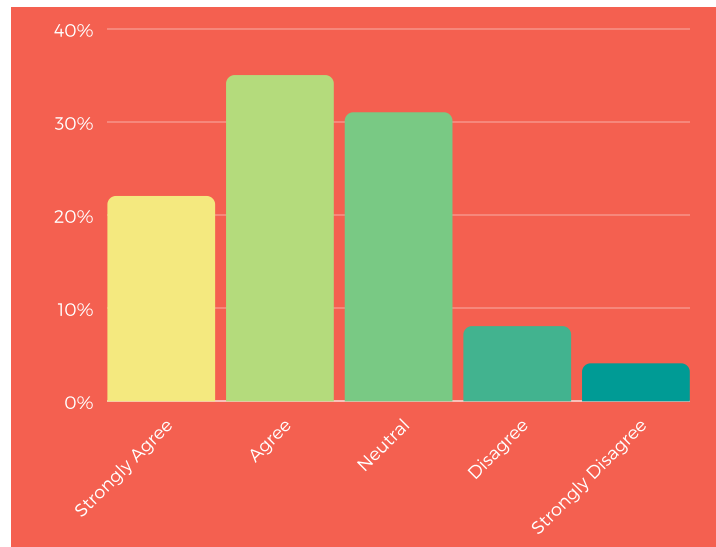




# Summary of Student Feedback

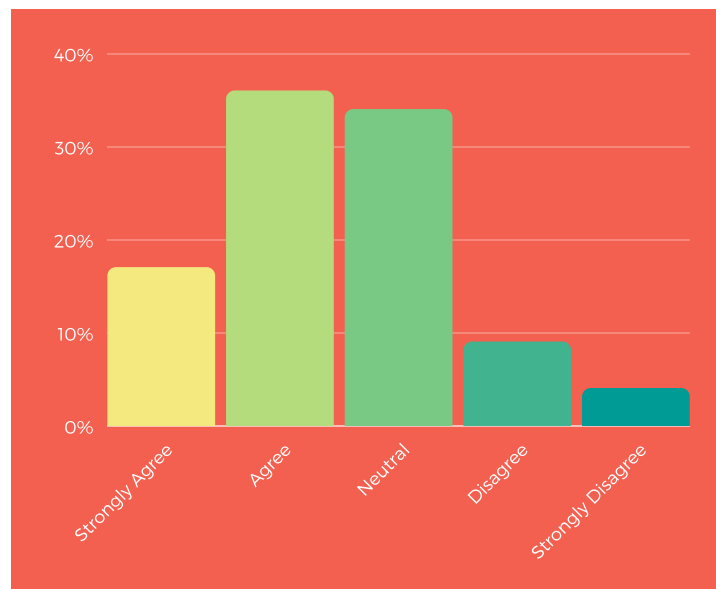
## I felt connected with my teachers during online learning

<b>Strongly Agree</b>	<b>22%</b>
<b>Agree</b>	<b>35%</b>
<b>Neutral</b>	<b>31%</b>
<b>Disagree</b>	<b>8%</b>
<b>Strongly Disagree</b>	<b>4%</b>



## I am confident that I can reach out to my teachers for emotion related needs

<b>Strongly Agree</b>	<b>17%</b>
<b>Agree</b>	<b>36%</b>
<b>Neutral</b>	<b>34%</b>
<b>Disagree</b>	<b>9%</b>
<b>Strongly Disagree</b>	<b>4%</b>

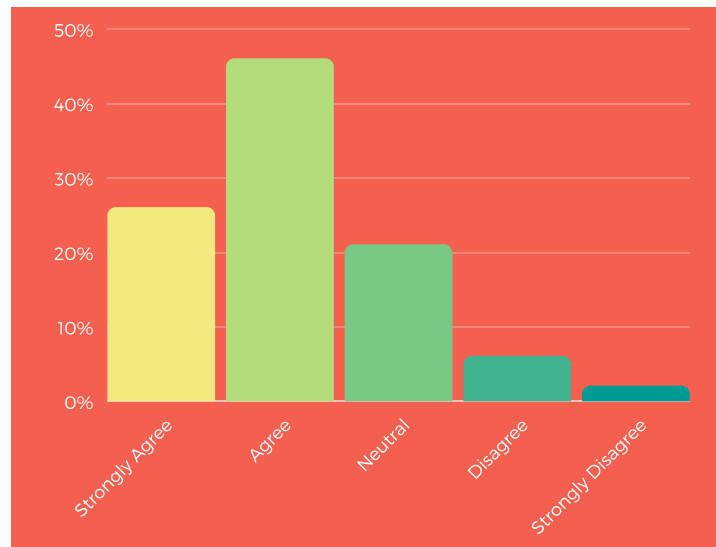




# Summary of Student Feedback

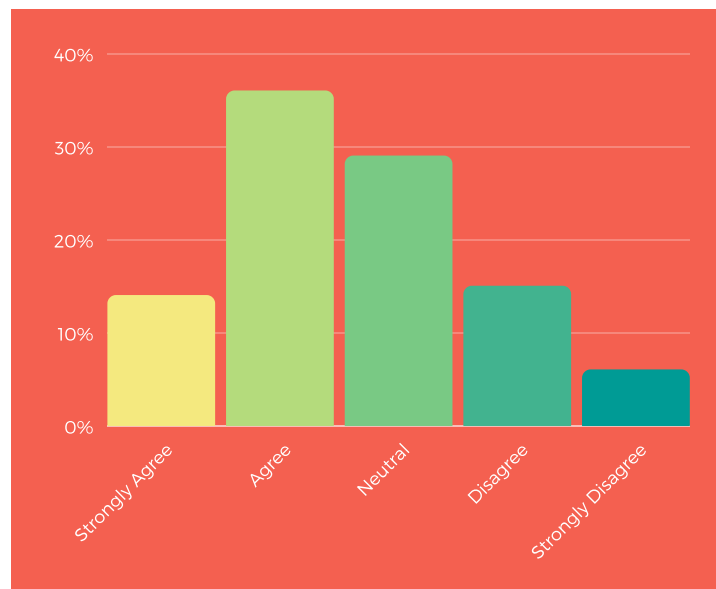
**I had a sense that I have been learning adequately and I am ready for the next level**

<b>Strongly Agree</b>	<b>26%</b>
<b>Agree</b>	<b>46%</b>
<b>Neutral</b>	<b>21%</b>
<b>Disagree</b>	<b>6%</b>
<b>Strongly Disagree</b>	<b>2%</b>



**I find the number of hours of screen time adequate and appropriate for my age**

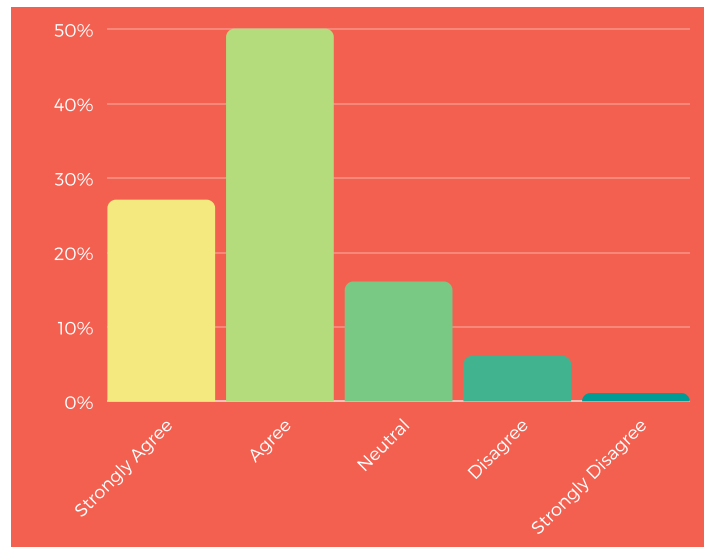
<b>Strongly Agree</b>	<b>14%</b>
<b>Agree</b>	<b>36%</b>
<b>Neutral</b>	<b>29%</b>
<b>Disagree</b>	<b>15%</b>
<b>Strongly Disagree</b>	<b>6%</b>



# Summary of Student Feedback

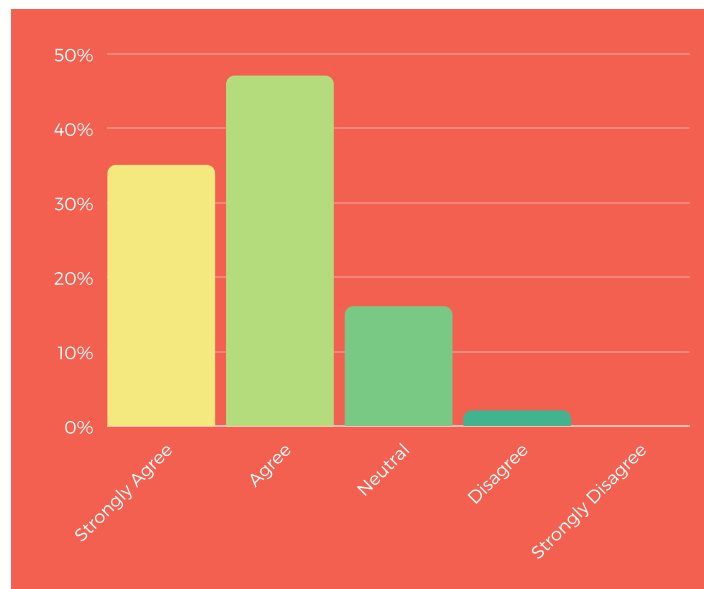
**There was a feedback mechanism for my submissions of my assignments and assessments, which helped me understand that I was learning effectively**

<b>Strongly Agree</b>	<b>27%</b>
<b>Agree</b>	<b>50%</b>
<b>Neutral</b>	<b>16%</b>
<b>Disagree</b>	<b>6%</b>
<b>Strongly Disagree</b>	<b>1%</b>



**My teachers were digitally well equipped**

<b>Strongly Agree</b>	<b>35%</b>
<b>Agree</b>	<b>47%</b>
<b>Neutral</b>	<b>16%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>0%</b>





## PARENT FEEDBACK

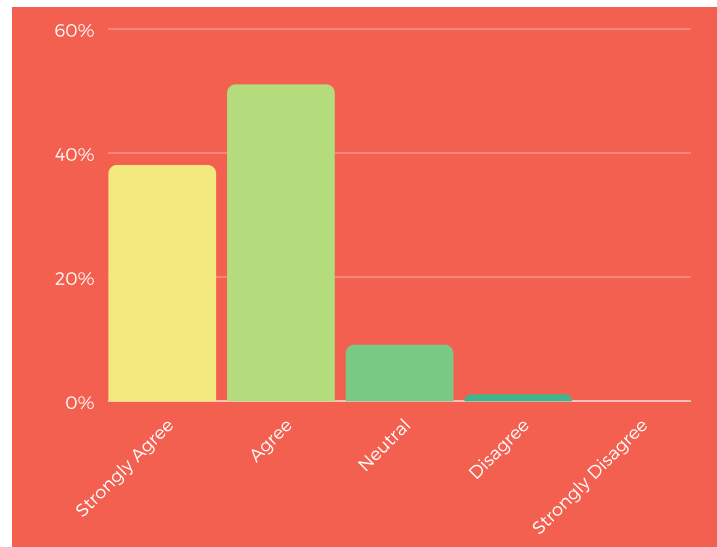
**The parent community rated the school based on the following parameters. Parents from class 1 to class 12 participated in the survey.**

1. The school had a robust policy framework for transition from offline to online.
2. The school foresaw and identified challenges that the pandemic posed to the student community.
3. The school had multiple communication channels to inform and educate the parents on the transition from offline to online.
4. The school responded proactively to the multiple realities faced during Covid year in terms of curriculum modification and adaptation, state level directives, school leadership changes etc.
5. The school adhered to state norms and suggestions for the screen time required by each student based on age and stage.
6. The school was open to adjustments for online screen time.
7. The school responded effectively and quickly to the pandemic demand with respect to the teaching learning process.
8. The school provided continuous support to the students and parents throughout the year for multiple realities from teaching to assessments.
9. The school offered adequate mental well being avenues to the student for expressing themselves.
10. My ward's school teacher reached out to her/him during the pandemic for her/his mental well being.
11. The school designed multiple ways of blending online and offline learning depending on the stage and age of the child. (Eg. designed learning kits, made small reach out groups for easy parent/teacher access, had homogeneous mix of online and offline activities)
12. The school made curriculum modification and alteration to suit the online learning mode.
13. The school provided multiple opportunities to students to take onus of their learning.
14. The school trusted the students with complete autonomy to appear for online assessments without any stringent supervision.
15. The school provided ample opportunities for both scholastic and co scholastic learning.
16. The school provided meaningful alternative classes to cater to the physical fitness of the students.

# Summary of Parent Feedback

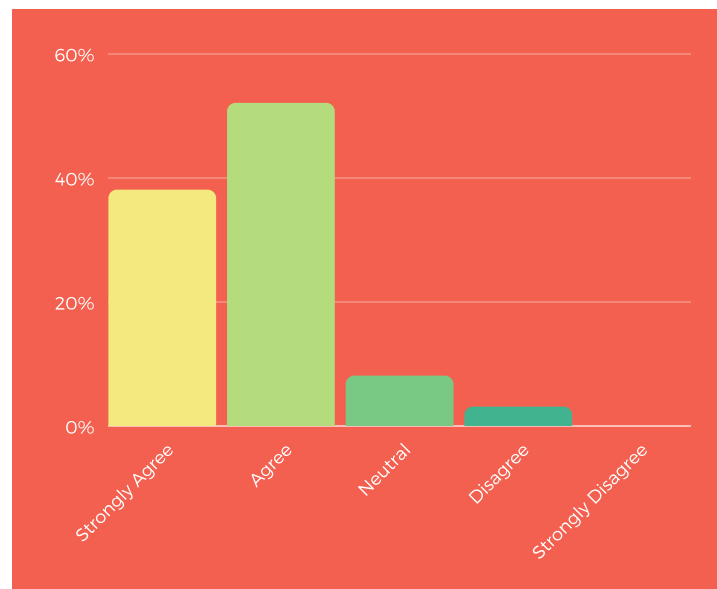
## The school had a robust policy framework for transition from offline to online

<b>Strongly Agree</b>	<b>38%</b>
<b>Agree</b>	<b>51%</b>
<b>Neutral</b>	<b>9%</b>
<b>Disagree</b>	<b>1%</b>
<b>Strongly Disagree</b>	<b>0%</b>



## The school foresaw and identified challenges that the pandemic posed to the student community

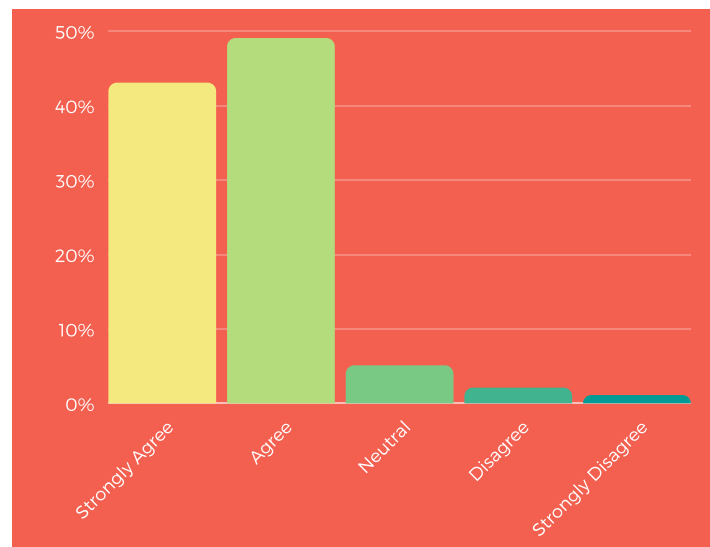
<b>Strongly Agree</b>	<b>38%</b>
<b>Agree</b>	<b>52%</b>
<b>Neutral</b>	<b>8%</b>
<b>Disagree</b>	<b>3%</b>
<b>Strongly Disagree</b>	<b>0%</b>



# Summary of Parent Feedback

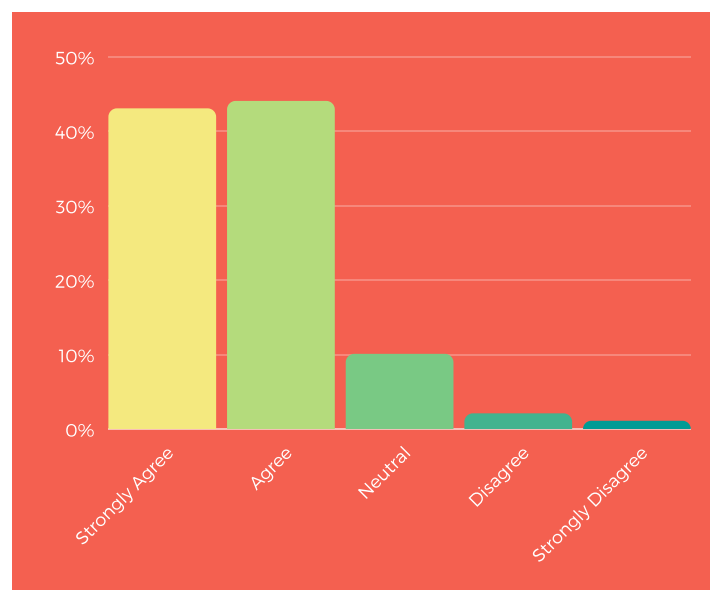
The school had multiple communication channels to inform and educate the parents on the transition from offline to online

<b>Strongly Agree</b>	<b>43%</b>
<b>Agree</b>	<b>49%</b>
<b>Neutral</b>	<b>5%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>1%</b>



The school responded proactively to the multiple realities faced during COVID year in terms of curriculum modification and adaptation, state level directives, school leadership changes etc

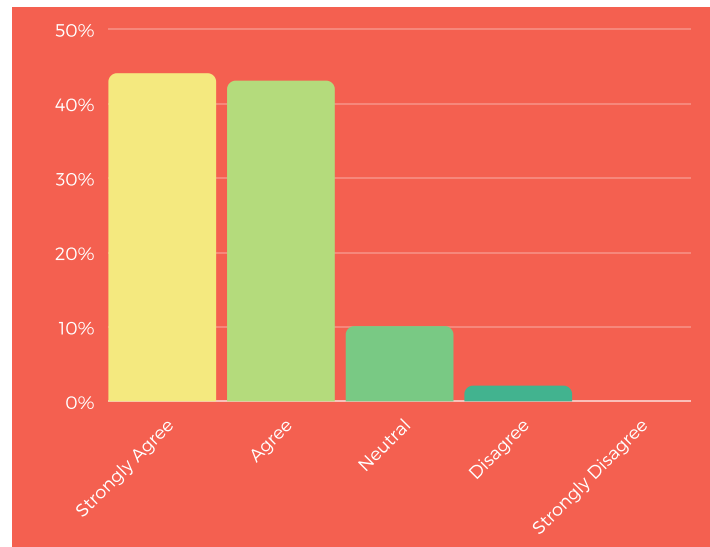
<b>Strongly Agree</b>	<b>43%</b>
<b>Agree</b>	<b>44%</b>
<b>Neutral</b>	<b>10%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>1%</b>



# Summary of Parent Feedback

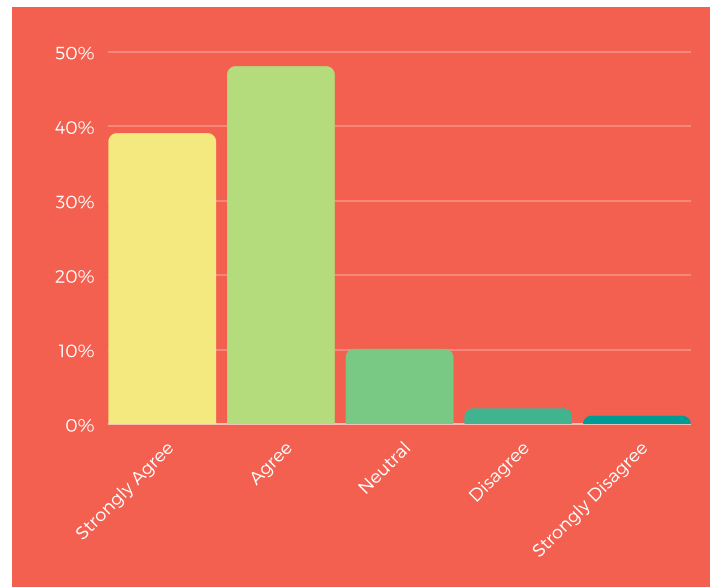
The school adhered to state norms and suggestions for the screen time required by each student based on age and stage

<b>Strongly Agree</b>	<b>44%</b>
<b>Agree</b>	<b>43%</b>
<b>Neutral</b>	<b>10%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>0%</b>



The school was open to adjustments for online screen time

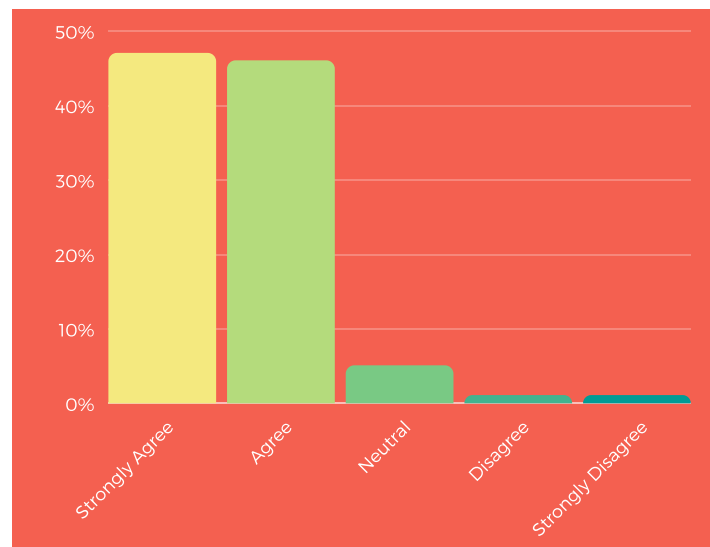
<b>Strongly Agree</b>	<b>39%</b>
<b>Agree</b>	<b>48%</b>
<b>Neutral</b>	<b>10%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>1%</b>



# Summary of Parent Feedback

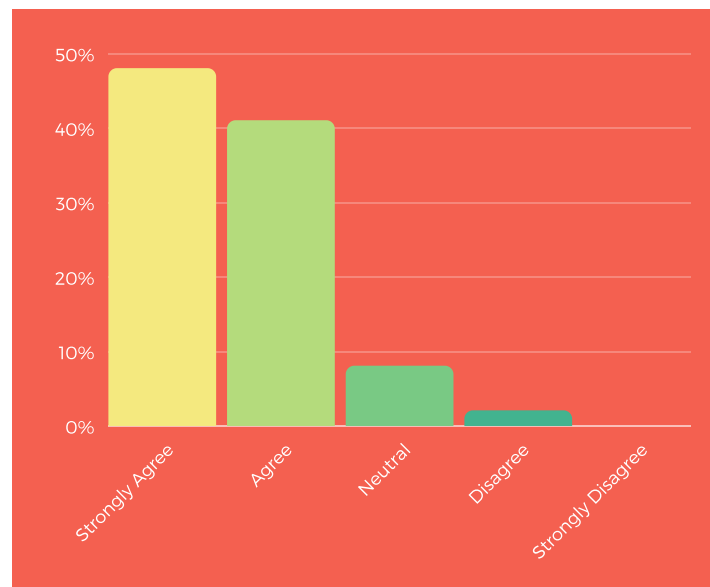
The school responded effectively and quickly to the pandemic demand with respect to the teaching learning process

<b>Strongly Agree</b>	<b>47%</b>
<b>Agree</b>	<b>46%</b>
<b>Neutral</b>	<b>5%</b>
<b>Disagree</b>	<b>1%</b>
<b>Strongly Disagree</b>	<b>1%</b>



The school provided continuous support to the students and parents throughout the year for multiple realities from teaching to assessments

<b>Strongly Agree</b>	<b>348</b>
<b>Agree</b>	<b>%</b>
<b>Neutral</b>	<b>41%</b>
<b>Disagree</b>	<b>8%</b>
<b>Strongly Disagree</b>	<b>2%</b>
	<b>0%</b>

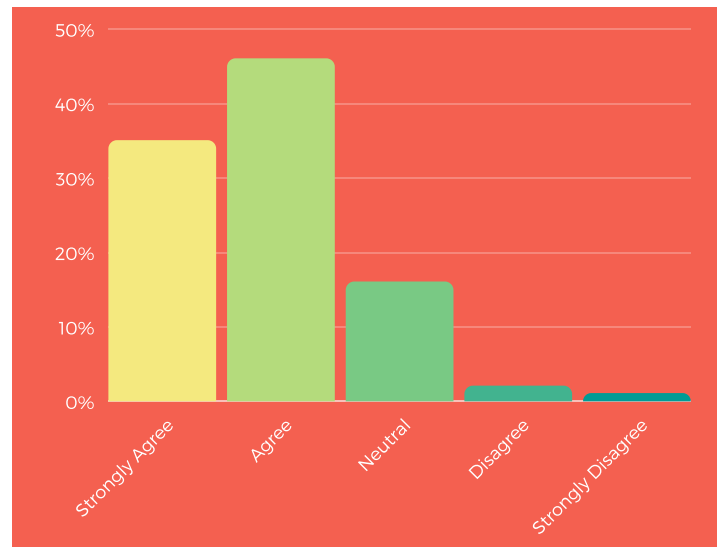




# Summary of Parent Feedback

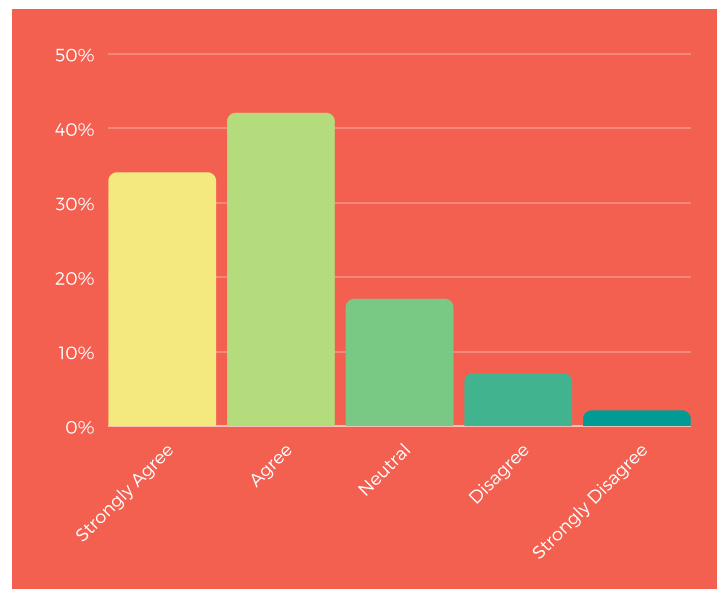
**The school offered adequate mental well being avenues to the student for expressing themselves**

<b>Strongly Agree</b>	<b>35%</b>
<b>Agree</b>	<b>46%</b>
<b>Neutral</b>	<b>16%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>1%</b>



**My ward's school teacher reached out to her/him during the pandemic for her/his mental well being**

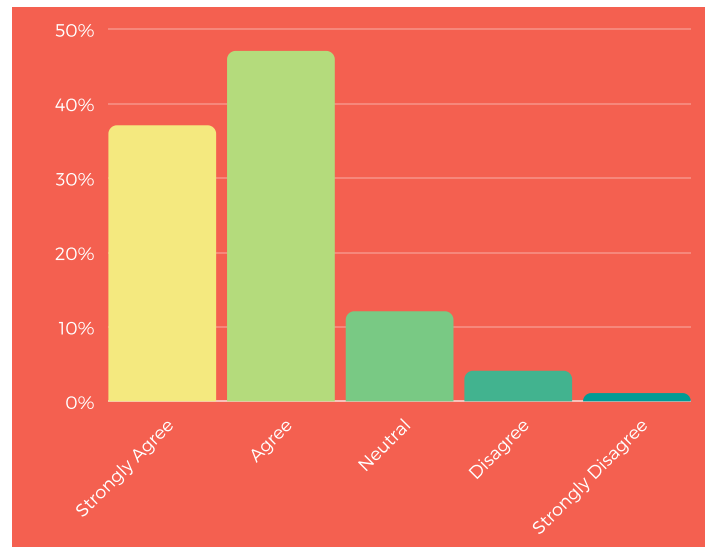
<b>Strongly Agree</b>	<b>34%</b>
<b>Agree</b>	<b>42%</b>
<b>Neutral</b>	<b>17%</b>
<b>Disagree</b>	<b>7%</b>
<b>Strongly Disagree</b>	<b>2%</b>



# Summary of Parent Feedback

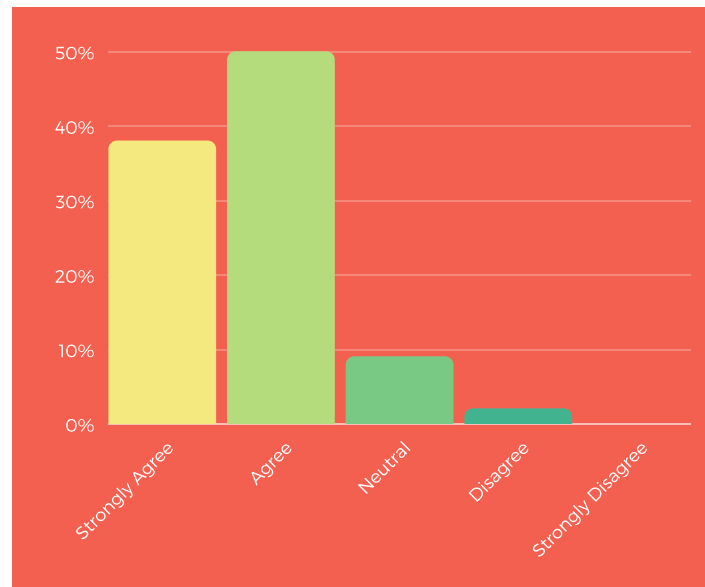
The school designed multiple ways of blending online and offline learning depending on the stage and age of the child. (Eg: designed learning kits, made small reach out groups for easy parent/teacher access, had homogeneous mix of online and offline activities)

<b>Strongly Agree</b>	<b>37%</b>
<b>Agree</b>	<b>47%</b>
<b>Neutral</b>	<b>12%</b>
<b>Disagree</b>	<b>4%</b>
<b>Strongly Disagree</b>	<b>1%</b>



The school made curriculum modification and alteration to suit the online learning mode

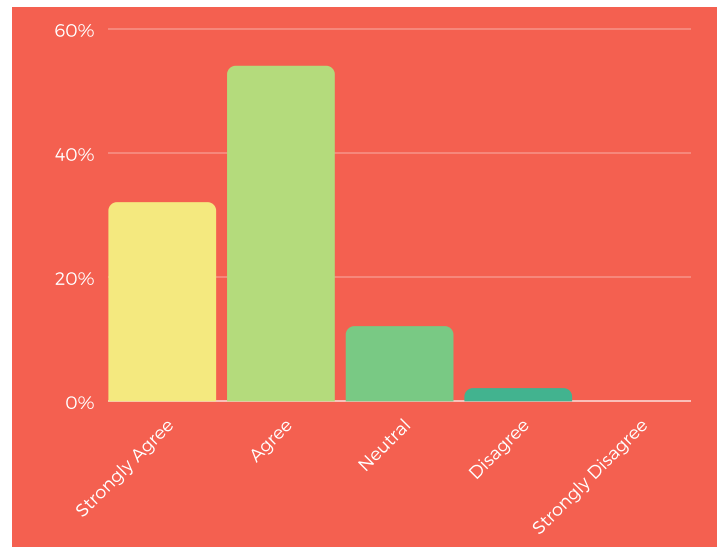
<b>Strongly Agree</b>	<b>38%</b>
<b>Agree</b>	<b>50%</b>
<b>Neutral</b>	<b>9%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>0%</b>



# Summary of Parent Feedback

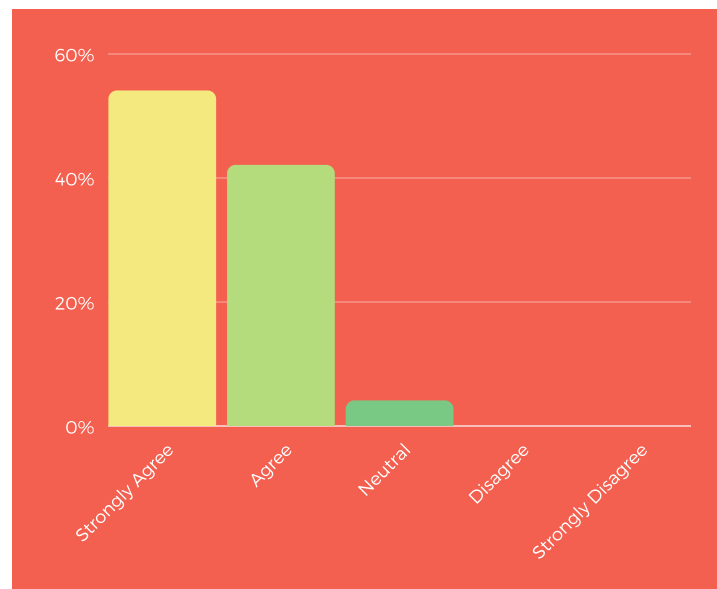
**The school provided multiple opportunities to students to take onus of their learning**

<b>Strongly Agree</b>	<b>32%</b>
<b>Agree</b>	<b>54%</b>
<b>Neutral</b>	<b>12%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>0%</b>



**The school trusted the students with complete autonomy to appear for online assessments without any stringent supervision**

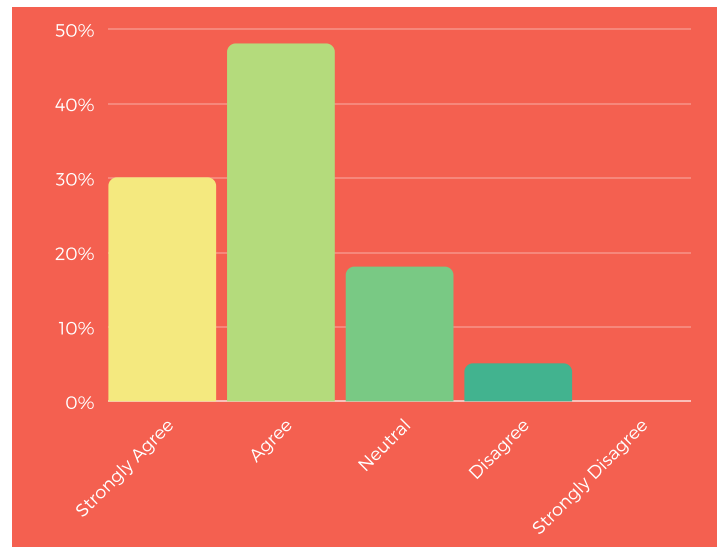
<b>Strongly Agree</b>	<b>54%</b>
<b>Agree</b>	<b>42%</b>
<b>Neutral</b>	<b>4%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>0%</b>



# Summary of Parent Feedback

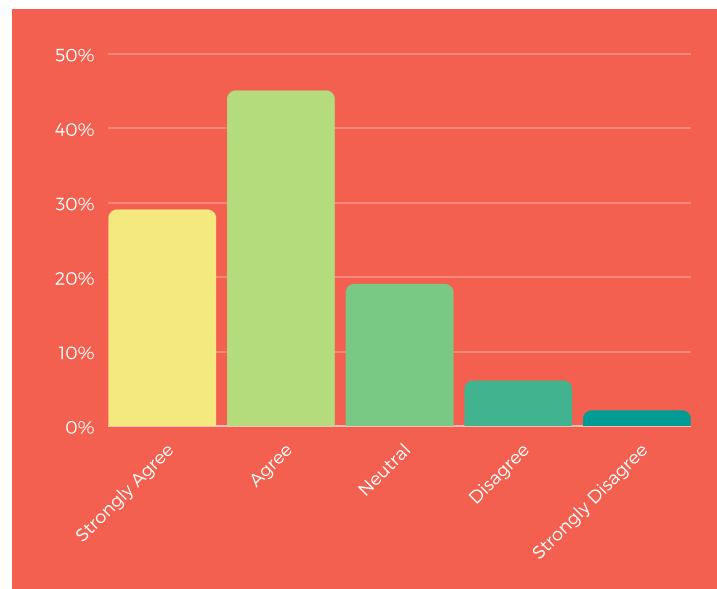
**The school provided ample opportunities for both scholastic and co scholastic learning**

<b>Strongly Agree</b>	<b>30%</b>
<b>Agree</b>	<b>48%</b>
<b>Neutral</b>	<b>18%</b>
<b>Disagree</b>	<b>5%</b>
<b>Strongly Disagree</b>	<b>0%</b>



**The school provided meaningful alternative classes to cater to the physical fitness of the students**

<b>Strongly Agree</b>	<b>29%</b>
<b>Agree</b>	<b>45%</b>
<b>Neutral</b>	<b>19%</b>
<b>Disagree</b>	<b>6%</b>
<b>Strongly Disagree</b>	<b>2%</b>





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## TEACHER SATISFACTION SURVEY

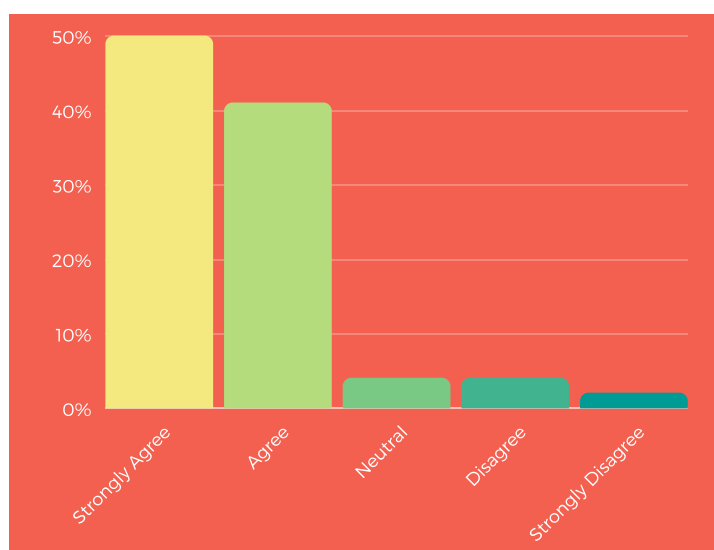
**The teaching staff rated the school based on the following parameters. Scholastic and Co-Scholastic teachers from class 1 to class 12 participated in this survey.**

1. The school had a clear road map in terms of online teaching learning process.
2. The school communicated all the policy level details to me in a timely fashion.
3. The school was transparent in its communication with the staff.
4. The school had ensured job security to me in the time of pandemic.
5. The school was very clear about the changes in salary and constantly informed the staff.
6. The school provided me adequate training to conduct online classes.
7. The school equipped me with technical assistance required to conduct online classes.
8. The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed.
9. The school provided adequate resources to me for smooth conduction of online classes.
10. The school enrolled me in all the decisions especially while shifting from online to offline mode.
11. The school conducted adequate sessions for the mental well being of the teachers.
12. The school provided bonding sessions throughout the pandemic for the staff to stay connected.

# Summary of Teacher Satisfaction survey

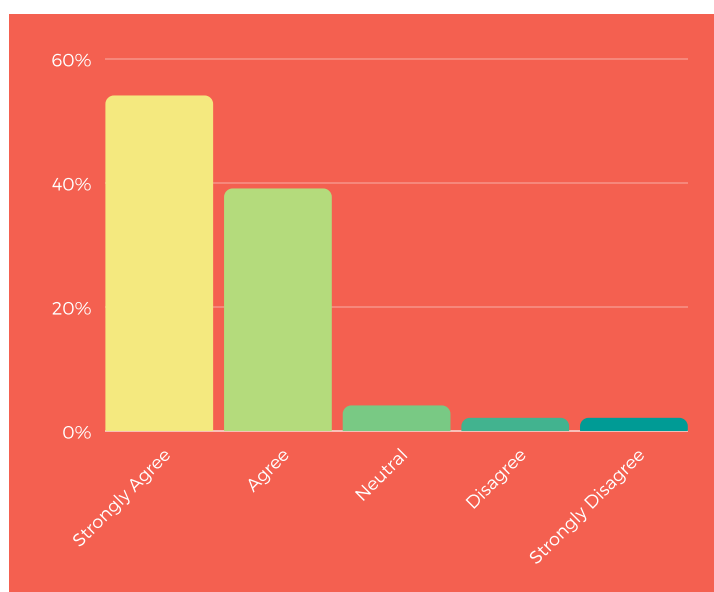
**The school had a clear road map in terms of online teaching learning process**

<b>Strongly Agree</b>	<b>50%</b>
<b>Agree</b>	<b>41%</b>
<b>Neutral</b>	<b>4%</b>
<b>Disagree</b>	<b>4%</b>
<b>Strongly Disagree</b>	<b>2%</b>



**The school communicated all the policy level details to me in a timely fashion**

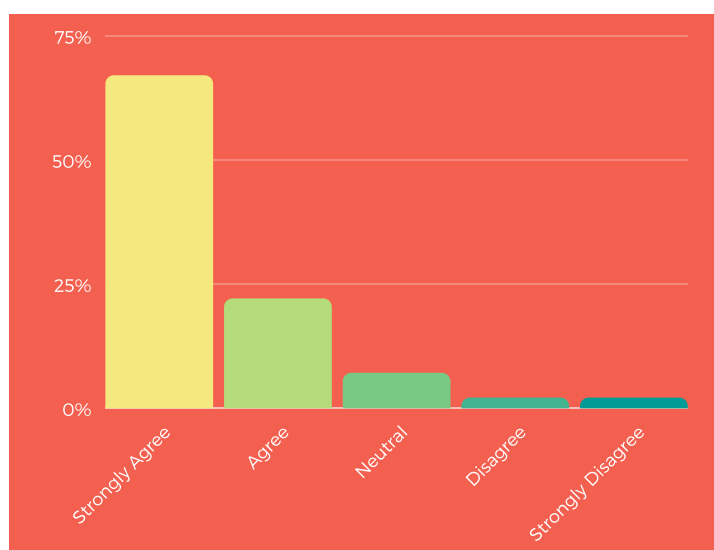
<b>Strongly Agree</b>	<b>54%</b>
<b>Agree</b>	<b>39%</b>
<b>Neutral</b>	<b>4%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>2%</b>



# Summary of Teacher Satisfaction survey

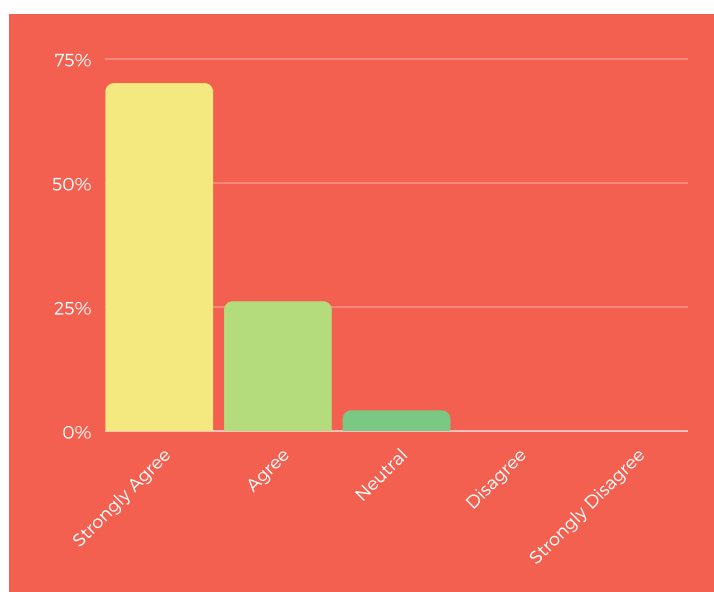
**The school was transparent in its communication with the staff**

<b>Strongly Agree</b>	<b>67%</b>
<b>Agree</b>	<b>22%</b>
<b>Neutral</b>	<b>7%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>2%</b>



**The school had ensured job security to me in the time of pandemic**

<b>Strongly Agree</b>	<b>70%</b>
<b>Agree</b>	<b>26%</b>
<b>Neutral</b>	<b>4%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>0%</b>

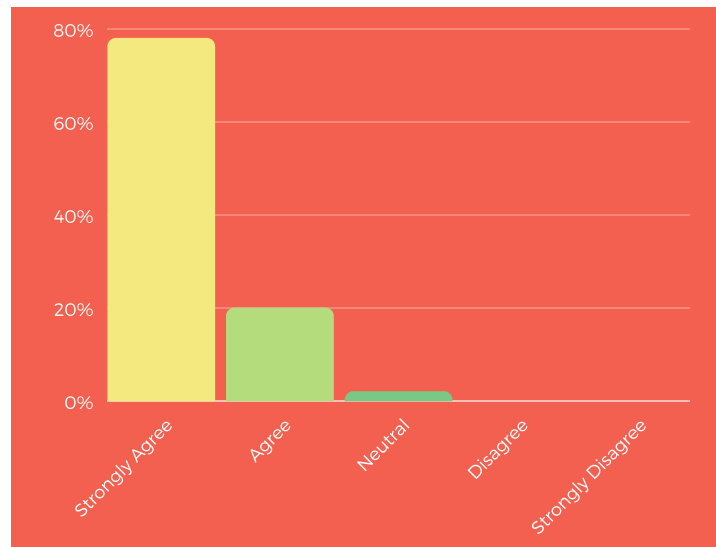




# Summary of Teacher Satisfaction survey

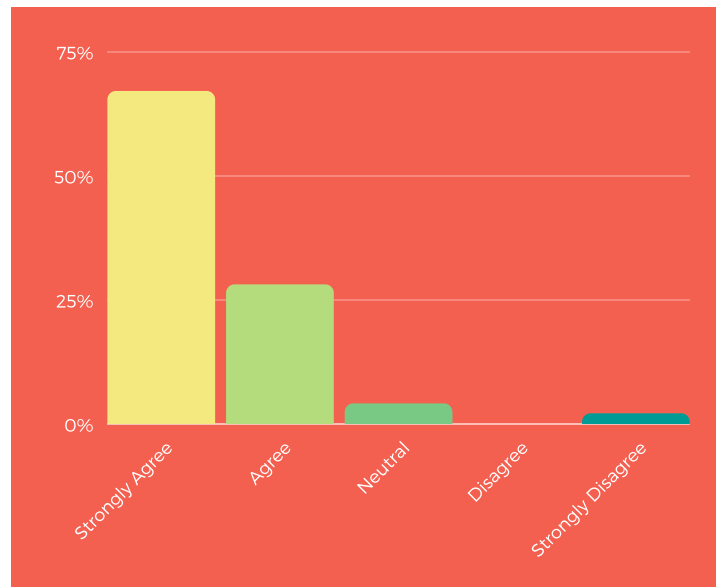
**The school was very clear about the changes in salary and constantly informed the staff**

<b>Strongly Agree</b>	<b>78%</b>
<b>Agree</b>	<b>20%</b>
<b>Neutral</b>	<b>2%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>0%</b>



**The school provided me adequate training to conduct online classes**

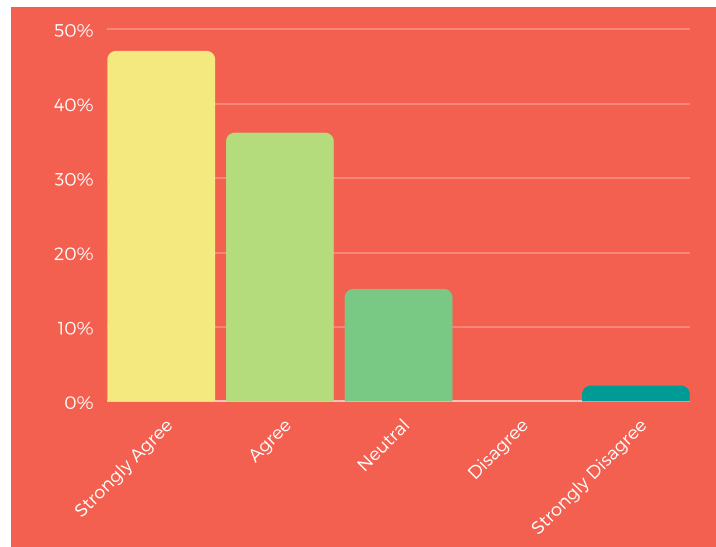
<b>Strongly Agree</b>	<b>67%</b>
<b>Agree</b>	<b>28%</b>
<b>Neutral</b>	<b>4%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>2%</b>



# Summary of Teacher Satisfaction survey

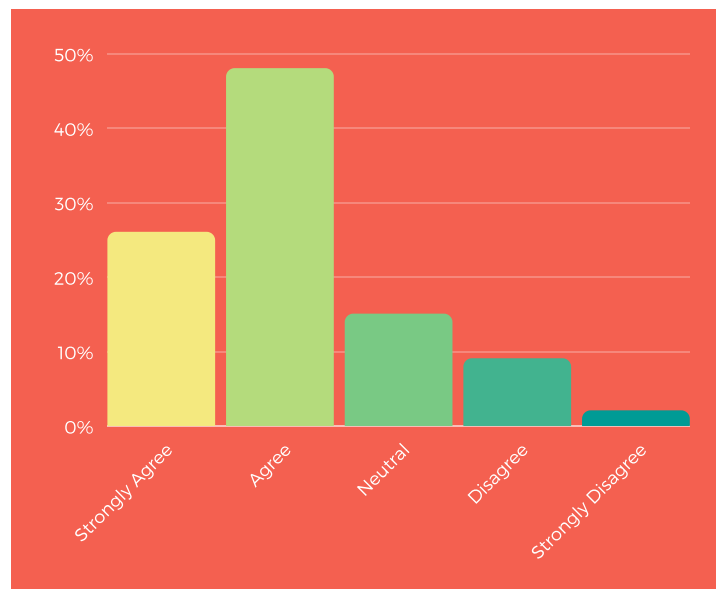
**The school equipped me with technical assistance required to conduct online classes**

<b>Strongly Agree</b>	<b>47%</b>
<b>Agree</b>	<b>36%</b>
<b>Neutral</b>	<b>15%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>2%</b>



**The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed**

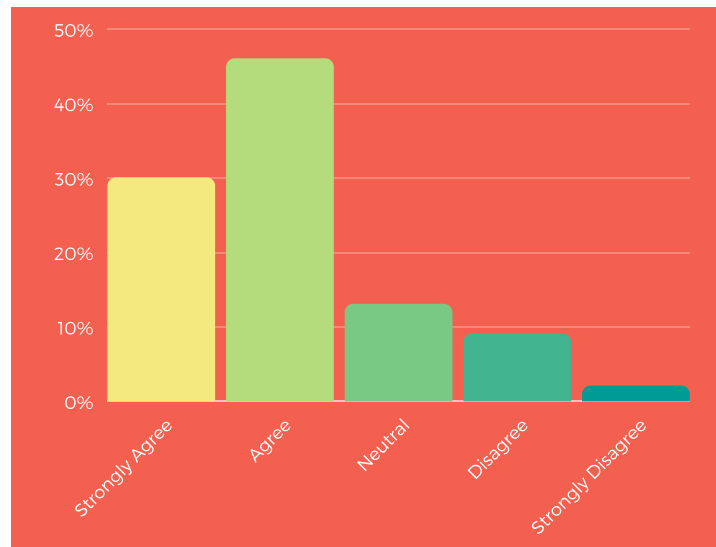
<b>Strongly Agree</b>	<b>26%</b>
<b>Agree</b>	<b>48%</b>
<b>Neutral</b>	<b>15%</b>
<b>Disagree</b>	<b>9%</b>
<b>Strongly Disagree</b>	<b>2%</b>



# Summary of Teacher Satisfaction survey

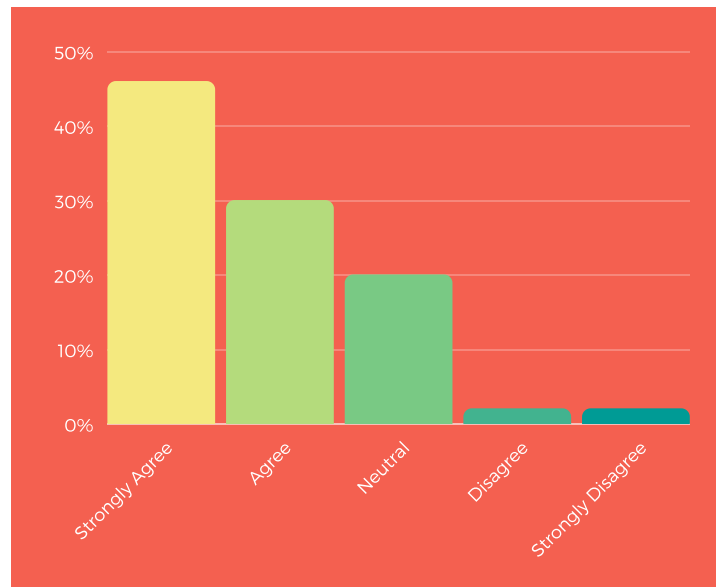
**The school equipped me with technical assistance required to conduct online classes**

<b>Strongly Agree</b>	<b>30%</b>
<b>Agree</b>	<b>46%</b>
<b>Neutral</b>	<b>13%</b>
<b>Disagree</b>	<b>9%</b>
<b>Strongly Disagree</b>	<b>2%</b>



**The school scheduled classes in a manner/ way that the mental fatigue caused due to online teaching was addressed**

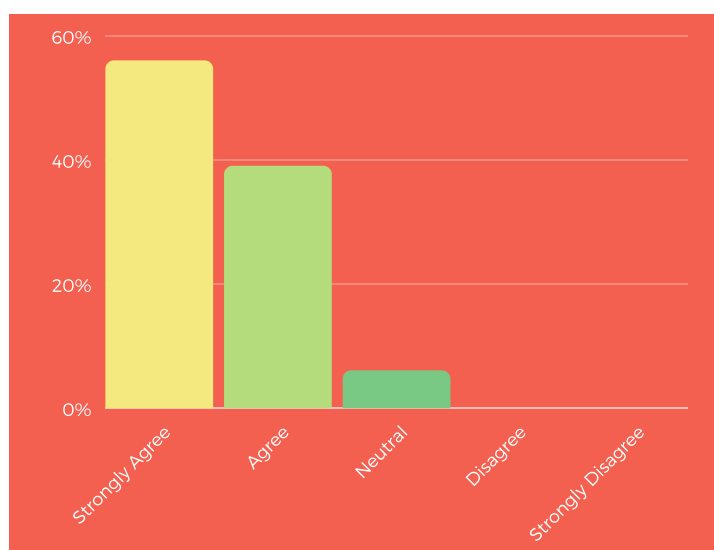
<b>Strongly Agree</b>	<b>46%</b>
<b>Agree</b>	<b>30%</b>
<b>Neutral</b>	<b>20%</b>
<b>Disagree</b>	<b>2%</b>
<b>Strongly Disagree</b>	<b>2%</b>



# Summary of Teacher Satisfaction survey

**The school conducted adequate sessions for the mental well being of the teachers**

<b>Strongly Agree</b>	<b>56%</b>
<b>Agree</b>	<b>39%</b>
<b>Neutral</b>	<b>6%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>0%</b>



**The school provided bonding sessions throughout the pandemic for the staff to stay connected**

<b>Strongly Agree</b>	<b>69%</b>
<b>Agree</b>	<b>26%</b>
<b>Neutral</b>	<b>6%</b>
<b>Disagree</b>	<b>0%</b>
<b>Strongly Disagree</b>	<b>0%</b>

